

Terms and Conditions for booking a keeper for a day experience at Tasmania Zoo

- 1) Keeper for the day is available to persons 17 years and over.
- 2) Bookings are available on any day between Monday and Friday. Do please book in advance (2 weeks advisable) and have a second choice of date available just in case. You will receive a standard acknowledgement of your order but the date of your booking is not confirmed until you receive your confirmation.
- 3) Please do wear clothing suitable for working with the animals and for all weathers.
- 4) Shorts or long pants are required. Sneakers or walking boots.
- 5) A \$20 fee will be charged for alterations made more than 7 days before the date booked or for the cancellation of the booking at any stage.
- 6) Refunds can only be made to the purchaser.
- 7) Accompanying guests must pay to enter the Zoo. The experience is for the recipient only.
- 8) Whilst morning tea is reserved for the Keeper for the day, it is not possible to reserve lunch for accompanying guests and they should be advised that they might need to queue for food at busy times.
- 9) The timetable for the keeper for a day has been devised in order to allow as much time as possible with the keepers whilst not detracting from the running of the Zoo.
- 10) If circumstances dictate, such as bad weather or a particular animal being unwell, it may be necessary to change your activities without notice. We will always do our best to offer a great experience.
- 11) Tasmania Zoo reserves the right to close all or parts of the Zoo as necessary.
- 12) Refunds cannot be given in these circumstances.
- 13) A reasonable level of fitness is required to take part in the standard programme.
- 14) Please advise before booking if an experience needs to be varied to accommodate a disability.
- 15) Keeper for the day is not available to women who are pregnant
- 16) The data you supply will only be used for the purpose intended and not passed to any third parties.
- 17) Experiences are not suitable for those allergic to dust or animal fur or bedding.